



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

J RCE  
2013  
2700

Application No.: 09/702,524  
Filed: October 31, 2000  
Inventor:  
ROBERT A. YENNACO

Examiner: Thai, Coung T.  
Group/Art Unit: 2173  
Atty. Dkt. No: 5681-85700

Title: METHOD AND  
APPARATUS FOR  
PROVIDING  
COMPUTER-BASED  
HELP

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Mail Stop RCE, P.O. Box 1450, Alexandria, VA 22313-1450, on the date indicated below.

Robert C. Kowert

Printed Name

April 20, 2004  
Date

RECEIVED

REQUEST FOR CONTINUED EXAMINATION

(under 37 CFR § 1.114)

APR 28 2004

Technology Center 2100

This is a request for continued examination under 37 C.F.R. § 1.114 of application number 09/702,524, filed on October 31, 2000, entitled METHOD AND APPARATUS FOR PROVIDING COMPUTER-BASED HELP.

Inventor(s): ROBERT A. YENNACO

Examiner: Thai, Coung T. Group/Art Unit: 2173

Assignee: Sun Microsystems, Inc. Recorded at Reel 011270, Frame 0554

Correspondence Address in Prior McCormick Paulding & Huber  
Application: City Place II  
185 Asylum Street  
Hartford, CT 06103-4102

Application Elements

1.  Filing Fee

The Commissioner is hereby authorized to charge the filing fees to Meyertons, Hood, Kivlin, Kowert, & Goetzel, P.C., Deposit Account No. 501505/5681-85700/RCK.

2.  Information Disclosure Statement (IDS)

Copies of IDS Citations

3. Amendments

A Submission/Amendment is enclosed.

Enter the unentered amendment previously filed on \_\_\_\_\_ under 37 C.F.R. § 1.116.

Do NOT enter the unentered amendment previously filed on \_\_\_\_\_ under 37 C.F.R. § 1.116.

Please consider the arguments in the response filed on \_\_\_\_\_ under 37 C.F.R. § 1.116.

Please consider the arguments in the Appeal Brief or Reply Brief filed on \_\_\_\_\_.

4.  Please enter the enclosed affidavits or declarations.

5.  Return Receipt Postcard

6.  Petition under 37 C.F.R. § 1.136 for Extension of Time

7.  Other: \_\_\_\_\_

04/26/2004 3DIRE1A1 00000080 501505 09702524

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New Correspondence address

Robert C. Kowert  
Meyertons, Hood, Kivlin, Kowert, & Goetzel, P.C.  
P.O. Box 398  
Austin, Texas 78767-0398  
Phone: (512) 853-8800 Fax: (512) 853-8801

If any extensions of time (under 37 C.F.R. § 1.136) are necessary to prevent the above referenced application(s) from becoming abandoned, Applicant(s) hereby petition for such extensions.

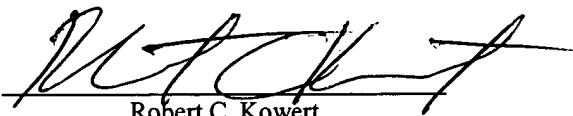
The Commissioner is hereby authorized to charge any other fees which may be required or credit any overpayment to Meyertons, Hood, Kivlin, Kowert, & Goetzel, P.C., Deposit Account No. 501505/5681-85700/RCK.

Signature

Name

Registration No.

Date



Robert C. Kowert

39,255

April 20, 2004